

Privacy Policy for Revolution Roofing

Effective Date: 4/28/2025

At Revolution Roofing, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website, interact with our services, or communicate with us in any way. By using our website, you agree to the terms of this Privacy Policy.

1. Information We Collect

We collect both personal and non-personal information to provide better services and ensure a secure experience for our users. The types of information we may collect include:

- **Personal Information:** This may include your name, email address, phone number, physical address, and any other information you provide when filling out forms, contacting us, or requesting a service.
- **Non-Personal Information:** We may collect information such as your browser type, IP address, pages viewed, and other technical data to improve our website and services.

2. How We Use Your Information

We may use the information we collect for the following purposes:

- To provide you with roofing services and respond to your inquiries.
- To improve our website, services, and customer experience.
- To process transactions and send you invoices, receipts, and other necessary communications.
- To send promotional materials or updates about our products, services, and offers, but only if you have opted in to receive such communications.
- To comply with legal requirements or resolve disputes.

3. Sharing Your Information

We will not sell, rent, or share your personal information with third parties, except in the following circumstances:

- **Service Providers:** We may share your information with trusted third-party companies who perform services on our behalf (e.g., payment processors,

marketing, hosting providers). These third parties are obligated to protect your information and may only use it for the purposes outlined by us.

- **Legal Requirements:** We may disclose your personal information if required by law or to protect our rights, property, or safety, or the rights, property, or safety of others.

4. Data Security

We take reasonable steps to protect your personal information from unauthorized access, alteration, disclosure, or destruction. While we strive to use commercially acceptable means to protect your data, please remember that no method of transmission over the internet or electronic storage is 100% secure.

5. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your user experience on our website. Cookies are small files that are stored on your device when you visit our site. They help us analyze website traffic, personalize your experience, and remember your preferences.

You can control cookie settings through your browser, but disabling cookies may affect your ability to use certain features of our website.

6. Your Rights and Choices

As a resident of Alabama, you have certain rights regarding your personal information, including:

- **Access:** You can request access to the personal information we hold about you.
- **Correction:** You can request that we correct any inaccuracies in your personal information.
- **Deletion:** You can request that we delete your personal information, subject to any legal obligations we may have.
- **Opt-out:** You can opt out of receiving promotional communications by following the unsubscribe instructions in our emails or contacting us directly.

To exercise your rights, please contact us using the information below.

7. Children's Privacy

Our website and services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected information from a child under 13, we will take steps to delete that information.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will post the revised policy on this page with an updated effective date. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

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